



San Diego iPad Support Contacts

For Support Call 619-451-6134 M-F 8am-4pm



iPad Related Issues

Damaged, non-functioning, or lost devices should be reported to Matt Seufert during business hours at (619)451-6134. For after hours or weekend requests, contact your Falck Supervisor located below.

Falck Supervisors:

Inland Supervisor: 619-936-1590

Coastal Supervisor: 619-936-1591

Central Supervisor: 619-936-1592

Southern Supervisor: 619-936-1593

Services Supported by Falck

Services Supported by

San Diego Fire IT

Applications

Street EMS

US.SanDiego.Supervisors@falck.com

[619-451-6134 M-F 8am-4pm](tel:619-451-6134)

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Fleetwave

George.Lazaro@falck.com

Genesis Pulse

us.sandiego.dispatch.supervisors@falck.com

Kronos/Telestaff: 619-495-6134

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Vector Solutions

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Applications

PSTRax

Streamline

Inspections Vector

Solutions SimsUShare

Telestaff

Street FIRE RMS

Tablet Command

Mobile Intterra

Email Contact

CityHelpDesk@sandiego.gov

Call: 877-796-5999



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