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| TITLE O P E R A T I O N S M A N U A L | STANDARD INSTRUCTION 09 | | DEPARTMENT F I R E - R E S C U E |
| SUBJECT: EMERGENCY MEDICAL SERVICES ENCOUNTERING EMERGENCIES | SECTION 12 | PAGE 1 of 2 | EFFECTIVE DATE 27 November 2021 |

I. PURPOSE

This policy gives direction in the event a first responder encounters a new incident while available, responding, on scene, or transporting.

II. SCOPE

This policy shall apply to all sworn San Diego Fire-Rescue Department (SDFD) and Emergency Ambulance Provider personnel.

III. AUTHORITY

The fire chief authorizes the information within this policy.

IV. POLICY

A. Available

1. Stop and provide the following information to Emergency Command and Data Center (ECDC):
 - a. Location of the incident
 - b. Type of incident
 - c. Estimated number of patients
 - d. Potential hazards to other responding units
 - e. Request for additional resources
2. Provide medical care when safe to do so
3. Transport or await the arrival of other first responders

B. Responding

1. Priority is to continue to the assigned incident
 - a. Stop if immediate action would make a significant difference.
 - b. Report the incident to ECDC and provide the following information:
 - 1) Location of the incident
 - 2) Type of incident
 - 3) Estimated number of patients
 - 4) Potential hazards to other responding units
 - 5) Request additional resources
2. If contact is made with the public, provide information regarding the current response obligation and advise that other units are responding

C. On Scene

1. Conduct rapid triage to determine resource needs
2. One crewmember shall remain with the original patient unless the scene requires a mass casualty approach
3. Contact ECDC, advise of the new incident, and request resources
4. Provide treatment and transport of patients based on acuity

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D. Transporting

1. Priority is to continue with transport
2. Stop if immediate action would make a significant difference and the patient being transported can tolerate a transport delay
 - a. Report the incident to ECDC and provide the following information:
 - 1) Location of the incident
 - 2) Type of incident
 - 3) Estimated number of patients
 - 4) Potential hazards to other responding units
 - 5) Request additional resources
 - b. If contact is made with the public, provide information of the current transport obligation and advise that other units are responding
3. If stopping to assist
 - a. Provide medical care
 - b. One crewmember shall remain with the original patient
 - c. Inform the patient being transported of the reason for the stop
 - d. Advise the next first responder of the situation and continue with the original transport