

<b>TITLE</b> OPERATIONS MANUAL	<b>STANDARD</b> INSTRUCTION 03		<b>DEPARTMENT</b> FIRE
<b>SUBJECT</b> COMMUNICATIONS: COMMUNITY SERVICE ALERTS	<b>SECTION</b> 09	<b>PAGE</b> 1 of 2	<b>EFFECTIVE DATE</b> 07/12/04

IX. COMMUNITY SERVICE RESPONSES

A. AMBER Alert Notifications

The State of California, as well as many other states across the nation, have adopted the AMBER (**A**merica's **M**issing: **B**roadcast **E**mergency **R**esponse) Network for the recovery of missing children in danger. San Diego Fire-Rescue will actively participate in this program by distributing alert information to operations field personnel and Senior Staff who will notify the FCC or appropriate law enforcement agency if an abducted child, suspect or suspect vehicle is identified. No change in daily operations will be observed and personnel will never attempt to approach or detain a suspect or suspect vehicle. The following describes the procedure to follow in the event of an alert.

1. The FCC will receive via pager, fax and e-mail the statewide AMBER alerts.
2. When the alert is received, and confirmed that it will affect our City limits, a page will be sent out to all personnel with the basic details of the alert. This shall be in accordance with the FCC Standard Operating Procedure.
3. **ALL Suspects are to be considered dangerous and shall not be approached.**
4. No changes to your daily routine are necessary.
5. When the "PAGE" is received, the officer will apprise the crews of the details to ensure that all members are acutely aware while performing their outside activities.
6. In the event that the possible child, vehicle or suspect is located, the officer will contact FCC immediately and advise the location, description and other useful details.
7. FCC will contact the appropriate agency initiating the Alert.
8. The active alert should remain on the pager and passed on to oncoming crews in turnover until cancelled by the FCC.

B. Alzheimer's Safe Return Program

The San Diego Fire-Rescue Department in cooperation with the national Alzheimer's Association has established the following "Safe Return" program for dealing with patients of Alzheimer's disease. The following describes the procedure to follow in the event of an alert.

1. The FCC will receive via fax or phone information about the missing patient from the Police via a missing persons report or from the Alzheimer's association direct.
2. When the alert is received and confirmed that it will affect our City limits, a page will be sent out to all personnel with the basic details of the alert. This shall be in accordance with the FCC Standard Operating Procedure.
3. No changes to your daily routine are necessary.

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4. When the "Page" is received, give the crew the details so that everyone can be more acutely aware while performing their outside duties.
5. If you locate the wondering Alzheimer's patient contact FCC for police to respond.
6. Alzheimer's patients encountered through the 911 system are to be treated per the County's EMS protocols.