

BULLETIN

NO: 21-052
 DATE: March 29, 2021
 TO: All Personnel
 FROM: Chris Webber, Assistant Fire Chief, Emergency Operations
 SUBJECT: Stand Back Pilot Update

On June 3, 2019 SDFD began a pilot program to study the following modifications to the Stand Back policy:

- Shorten the staging time of first responders to 5 minutes
- ECDC to contact SDPD directly for status updates at the 5-minute mark and cancel assigned units when warranted (previously completed by the battalion chief)
- Third party calls, where no known patient existed, were placed into call waiting status and no first responder units were assigned until SDPD determined patient status (previously dispatched as a 'Stand Back')

Additionally, as part of the pilot program, a working group was established with representatives from SDPD, SDFD, and EMS to review stand back incidents, coordinate responses, and re-organize SDPD's response priority to stand back incidents.

The pilot program has now been concluded and the department has adopted these changes. The pilot program data is detailed below. Note that these changes resulted in minor improvements to overall stand back responses.

Transport Mode	Before (Sep. 1, 2017 - Jun 2, 2019)			After (Jun. 3, 2019 - Feb 28, 2021)			Difference of Before and After						
	Average Stand Backs (min:sec)	Number of Stand Backs	%	Average Stand Backs (min:sec)	Number of Stand Backs	%	Average Stand Backs (min:sec)		Number of Stand Backs				
10	09:11	398	5%	10:05	397	5%	00:54	↑	Did not improve	1	↓	Less stand back by 1, 0%	
20	11:58	390	5%	12:12	429	5%	00:14	↑	Did not improve	(39)	↑	More stand back by 39, 10%	
30	11:46	297	4%	09:57	304	4%	01:49	↓	Improved by 01:49	(7)	↑	More stand back by 7, 2%	
40	11:31	700	8%	11:08	614	7%	00:23	↓	Improved by 00:23	86	↓	Less stand back by 86, 12%	
50	12:53	1,230	15%	11:44	1,223	14%	01:10	↓	Improved by 01:10	7	↓	Less stand back by 7, 1%	
MUTUAL AID TRANSPORT	08:45	15	0%	11:29	56	1%	02:44	↑	Did not improve	(41)	↑	More stand back by 41, 273%	
No Transport	Total	13:21	5,224	63%	10:49	5,507	65%	02:33	↓	Improved by 02:33	(283)	↑	More stand back by 283, 5%
No Transport Reasons	AMA	13:17	350	4%	11:58	446	5%	01:19	↓	Improved by 01:19	(96)	↑	More stand back by 96, 27%
	False Alarm	15:33	7	0%	08:50	17	0%	06:43	↓	Improved by 06:43	(10)	↑	More stand back by 10, 143%
	No Patient	13:10	3,771	46%	10:55	3,841	45%	02:15	↓	Improved by 02:15	(70)	↑	More stand back by 70, 2%
	Stand Back Cancellation	13:57	1,032	13%	10:03	1,170	14%	03:54	↓	Improved by 03:54	(138)	↑	More stand back by 138, 13%
	UTL	14:08	64	1%	12:43	33	0%	01:25	↓	Improved by 01:25	31	↓	Less stand back by 31, 48%
Overall	12:52	8,254		10:58	8,530		01:54	↓	Improved by 01:54	(276)	↑	More stand back by 276, 3%	

The department and working group will continue to evaluate stand back responses to limit the amount of first responder units assigned prior to SDPD arrival at scene. We appreciate your participation in this process.

Questions should be directed through your chain of command.